



2024 Pinnacle Awards: *Celebrating Innovation and Excellence*

The 2024 OAHP Pinnacle Awards will recognize health plans for achievements in addressing the challenges of a shifting health care environment through achievements in health care programs. Despite the new challenges Ohio's plans face in this dynamic environment, they continue to innovate, improve and inspire. The Pinnacle Award continues to serve as an emblem of excellence to the member plans recognized with the award.

Over the years, OAHP member plans have submitted hundreds of programs demonstrating creative approaches to solving problems and improving services in operations, clinical services, disease management, and community outreach in all market sectors—commercial, Medicare, and Medicaid.

OAHP will award the 2024 Pinnacle to two (2) OAHP Member Plans for their work to develop innovative health care programs.

All member plans of the Ohio Association of Health Plans are invited to participate in the competition by submitting their application for its best innovative health care program. This is a chance for health plans to showcase what they are doing to provide exemplary care and service for their members.

Announcement of the winners and a formal presentation of the awards will take place at the OAHP Annual Convention and Trade Show. All health plans that submit an entry must designate at least one representative to attend; however, they are encouraged to bring more to the event. **This individual should be prepared to give a brief presentation of the submission should they receive one of the awards.** This is a great opportunity to celebrate the best practices in our industry.

Deadline for Application(s): **Friday, July 19, 2024**

Submit Applications Electronically to:

Stacy Bewley
Senior Director of Association Services
sbewley@oahp.org

Questions? Contact Stacy at: Phone: (614) 228-4662 x 7414 Email: sbewley@oahp.org

Submission Instructions:

- ✓ All applications must contain a key contact and the name of the person willing to attend the Annual Convention to accept the award.
- ✓ All applications must include a 50-word summary and a separate written narrative not exceeding 500 words.
- ✓ All submission entries are required to be submitted **electronically** in PDF format.
- ✓ Supporting materials, e.g., brochures or reports, may be submitted with your application.
- ✓ Plans may submit no more than **two (2) entries**, each representing a program or initiative **implemented within the last two years**. All entries will be published in a digital program within the Ohio Association of Health Plans Annual Convention and Trade Show mobile application and displayed to member plans, the media, lawmakers, and regulators. It will also be posted on the OAHF website.
- ✓ Pinnacle award winners will not be announced in advance of the formal presentation, where the announcement will be conducted during the Annual Convention and Trade Show. Accordingly, **all entries** should be prepared to provide a brief presentation of the submission should it receive one of the awards. This presentation should not exceed 5 (five) minutes. Slide presentations are not required; however, they are welcome.

Submission Description:

Health Care Programs: a program or initiative you have undertaken **within the last two years** with a clinical focus, including disease or care management, provider education, promotion of best practices or clinical guidelines, etc.

Judging Criteria

- a. Assurance of continuity, coordination, and monitoring of a disease or condition.
- b. Provision of care that contributes to superior clinical outcomes (e.g., use of evidence-based guidelines; innovative preventive services program) and enhances the quality of life.
- c. Results that improve the health of the member(s) or consumer(s).
- d. Results that provide a satisfactory experience for the member or consumer.

Selecting the Winners

A panel of judges representing other health care organizations, government, employers, and others will review all nominations and choose the top two winners based on the above criteria. OAHF will award the 2024 Pinnacle award to the top two (2) OAHF member plans for their work to develop innovative health care programs. The 2024 Pinnacle Awards will be presented at the Ohio Association of Health Plans Annual Convention and Trade Show.